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## Vanity by Design Warranty Information

Congratulations on your new purchase! Please read this document as it contains important information on the warranty of your new products.

A **vanity** has two main components: a vanity cabinet and a vanity top.

### Vanity Cabinets

- **5-Year Warranty for all Vanity Cabinets from date-of-purchase**
- We warrant that the product will be free from defects in materials and workmanship for a period of 5 years, and that the product complies with U.S. standards.

### Vanity Tops (Carrara Marble)

- **1-Year Warranty for all Vanity Tops from date-of-purchase**
- We warrant that the product will be free from defects in materials and workmanship for a period of 1 year, and that the product complies with U.S. standards.

### What does the Warranty not cover?

- We have no liability for loss or damage caused by the following:
  - Wear and tear through normal use
  - Use other than in a household or domestic environment
  - Use, cleaning, care and maintenance other than in accordance with our recommend marble top care instructions
  - Deliberate or accidental damage, abnormal use, misuse or negligence
  - Installation other than in accordance with installation instructions and statutory requirements
  - Where installation was not made by a professional tradesman
  - Surface damage to marble tops (marble tops should always be inspected for surface damage before installation per our receiving instructions)
  - Water damage of bathroom cabinets, taking into account that cabinets are manufactured from water-resistant materials but are not waterproof, and that spillage or leakage of water must immediately be dried

### How do I file a warranty claim?

- To file a claim, we ask to be notified via e-mail at [salesusa@vanitybydesign.net](mailto:salesusa@vanitybydesign.net).
- Please include the following in your e-mail: **Order number, name, shipping address, product, proof of purchase, defect information (what is the issue and photos)**
- We will follow up within 48 hours during business days to access your claim